



# Center for Multicultural Health

## Accomplishments

### State Fiscal Year 2008

#### Promoted Cultural Competence in the Utah Public Health Workforce

- Developed online course, Multicultural Health 101, for new UDOH employees
- Created and implemented a policy for new employees to take Multicultural Health 101
- Developed Protocols and Standards for Translation and Interpretation.
- Implemented Spanish Language and Culture Class for UDOH staff: 12 weeks, 3 hours per week
- Reviewed 10 materials per month for cultural competence, for programs including Asthma, Immunizations, CASH, Environmental Health, Oral Health, Heart Disease and Stroke, Medicaid and CHIP, Cancer, Arthritis, Diabetes, Tobacco, and Children With Special Health Care Needs
- Provided 9 internships to students in public health programs at Utah universities

#### Supported Health Committees with Multicultural Expertise

- Coordinated 3 UDOH committees: Health Disparities Work Group, Workforce Diversity Task Force, and Hispanic Health Care Task Force
- Funded Multicultural Health Network
- Supported the Ethnic Health Advisory Committee
  - Hosted committee meetings, relayed information between the committee and UDOH, drafted reports of committee recommendations, and followed up with recommendations
- Provided perspective on the impact of health policies and programs to multicultural populations as a member of:
  - UDOH committees: Bureau Health Promotion Disparity Group, Alliance for Cardiovascular Health in Utah, Utah Cancer Action Network, Perinatal Task Force, Asthma Task Force, Oral Health Coalition, State Health Surveys Committee, SEED (data committee) and Maternal and Child Health Data
  - Department of Human Services: UTCAN, Cultural Competence Committee
  - University of Utah: Women's Task Force, Health Literacy Work Group
  - Minority community-based committees: Multicultural Health Network; Midvale Health Committee; Pacific Islander Network.

#### Mandate of the Center for Multicultural Health

Improve cultural competence, health outcomes, and access to healthcare for multicultural and minority populations by:

- Promoting and coordinating research, education, health promotion and screening activities
- Assisting in program development and implementation
- Promoting information sharing and use
- Seeking federal funding and other resources
- Providing technical assistance to public and private organizations and advisory committees in Utah.
- Ensuring the delivery of culturally appropriate translation services to UDOH programs
- Providing translation and communication services for individuals with limited English proficiency.

-Utah Code 26-7-2

## Conferences, Trainings and Outreach



- 4th Annual Racial Health Disparities Conference, 2007
- 3rd Hispanic Health Care Task Force Conference, 2008
- Native American Summit, 2007
- Training of Trainers, Cultural and Linguistically Appropriate Services (CLAS standards): 15 participants
- Office of Minority Health online training on CLAS standards: local health department's clinics, 26 participants, 9 hours
- Cultural Competence Training, Davis County Health Dept.: 82 participants, 4 hours
- Medical interpretation training for BYU students: 7 participants, 3 hours
- Cultural competence training for medical/health support staff at the 6<sup>th</sup> Annual Diabetes Training (60+ participants)
- Training for community based organizations: capacity building, grant writing, leadership (50+ participants)
- 3 brown bags at Utah Department of Health, 2007-2008
- 6 forums among Asian American, African American, Hispanic/Latino, Native American, Pacific Islander and Refugee populations
- 7 health fairs: Provo, Midvale, Sandy, Ogden, Salt Lake and Moab

## Reports and Fact Sheets Produced

- Spanish Interpreter Program Report, Utah County, August 2007-May 2008
- Delivering Health Promotion Messaging to Students at Alternative High Schools in Utah County, January 2008
- Ethnic Partners Needs Assessment for the Bureau of Health Promotion, March 2008

## Outreach Materials Produced

- Online newsletter, "The Connection," for UDOH, local health departments, community based organizations, and the public; Monthly 2007-2008
- Created a new brochure in 9 languages to advertise and explain Utah Medicaid medical interpretation benefit.
- Expanded the Multilingual Library to 34 languages and 24 topic areas.
- Added new web pages about the Multicultural Health Network, health information for youth, new minority health research and other new web features.